

Home Care

For advice about how to access quality home care call us on (07) 3189 4877 or visit <https://supportedcare.au/>

FEES AND CHARGES GUIDE

As at 30 June 2025,

Supported Care has proudly provided care to Australians for over 15 years and is widely recognised as a trusted provider of complex care services.

We specialise in delivering tailored support to individuals with complex needs, including dementia, enabling them to continue living independently in their own homes.

The following fees apply to clients receiving services under a Home Care Package funded by the Australian Government. These rates do not cover services provided under the Commonwealth Home Support Programme (CHSP).

CARE AND SUPPORT SERVICES

Clients have told us that consistency is important. They want to know and trust the people who come into their homes.

We have listened to this feedback.

That's why your care and home support will be provided by a dedicated team of familiar and reliable staff who understand your preferences. Support may include personal care, transport to appointments, shopping, vacuuming, and laundry.

Day/Time	Hourly Rate	Minimum Charge (for 30-minute booking)
Monday to Friday (8:00am – 6:00pm)	\$81.50	\$57.05
Saturday (8:00am – 6:00pm)	\$120.00	\$84.00
Sunday (8:00am – 6:00pm)	\$160.00	\$112.00
Evening (6:00pm – 10:00pm) Mon – Fri	\$90.00	\$63.00
Overnight	\$100.00	\$70.00
Public Holiday (Monday to Friday)	\$200.00	\$140.00

Note: A fee of \$1.30 per kilometer is chargeable for transport with you provided during a visit. This is in addition to the standard hourly rate.

**If your scheduled care runs over the scheduled time, you will be charged for the additional time in 15-minute increments.*

***For bookings greater than 30 minutes, the charge is based on the pro-rata hourly rate.*

IN-HOME RESPITE

In-home respite offers short-term support within the comfort of your own home. It allows carers to take a break from their responsibilities with peace of mind, knowing their loved one is being cared for by a trusted and familiar member of their care team.

Day/Time	Hourly Rate	Minimum Charge (for 30-minute booking)
Monday to Friday (8:00am – 6:00pm)	\$81.50	\$57.05
Saturday (8:00am – 6:00pm)	\$120.00	\$84.00
Sunday (8:00am – 6:00pm)	\$160.00	\$112.00
Evening (6:00pm – 10:00pm) Mon – Fri	\$90.00	\$63.00
Overnight	\$100.00	\$70.00
Public Holiday (Monday to Friday)	\$200.00	\$140.00

**If your scheduled care runs over the scheduled time, you will be charged for the additional time in 15-minute increments.*

***For bookings greater than 30 minutes, the charge is based on the pro-rata hourly rate.*

NURSING CARE

Our expert team of registered nurses are a friendly face who will regularly visit you at home. Their specialist aged care experience means that you will receive the best possible clinical care in the comfort of your own home. This care can include certain medical tests, including blood pressure, wound care and management, and other assessments.

Day/Time	Hourly Rate
Monday to Friday (8:00am – 6:00pm)	\$132.00
Saturday (8:00am – 6:00pm)	\$198.00
Sunday (8:00am – 6:00pm)	\$250.00
Evening (6:00pm – 10:00pm) Mon – Fri	\$175.00
Overnight	\$200.00
Public Holiday (Monday to Friday)	\$300.00

**For nursing care services, there is a minimum charge of one hour. If your scheduled care runs over the scheduled time, you will be charged for the additional time in 15-minute increments.*